

Morrisville Food Co-op Board Meeting Minutes August 26, 2020 5:00 p.m. Google Meet Approved September 23, 2020

Present: Elly Ventura, Larry Gibs, Jack Pickett, Lisa Zinn, Nina Church, Kelley Lyons (left at 6:12pm)

Absent: Tricia Follert, Nancy Banks, Elaine Harvey

Staff: Taylor Evans

Guests: Mark Andrews (left sometime 6:05), Cari Varner (potential board candidate), Carol Lauber (left 6:25), Rachel

Funk (arrived 5:33, potential board candidate)

Minutes-taker: Susan Titterton

Elly opened the meeting at 5:10 pm

There was a round of introductions, including guests and board members.

- Approved July minutes, motion by Nina, 2nd by Larry, all in favor <u>July Minutes</u>
- Action for Discussion: Questions/Clarifications on Reports
- Executive Committee
 - o Many things going on in the store; Q2 budget not ready for this meeting.
- COVID Ad Hoc Committee
 - Nothing to add or discuss.
- Member Loan Committee
 - Nothing to add or discuss.
- Nominating Committee
 - Priority is to recruit candidates for board elections. There are 4 people who may be interested in running for the board.
 - Considering board elections like what Buffalo Mountain Co-op is doing, which is: Introduce board candidates at Annual Meeting with in-store voting for two weeks following. This would be instead of electronic voting. Need to work with Taylor and MJ on this idea.

o Have not yet drafted a proposal for one-year members. Coming next month.

• Finance Committee

- Completed inventory June 30. Will do spot checks in future. Chuck is finishing up the reconciliation.
 Store very busy, so getting the Q2 budget challenging.
- o FY20 numbers not yet completed; need those for report out at Annual Meeting.
- James's report recommendation was to create an accounting notebook so there's a shorter learning curve if/when a new bookkeeper comes on. Chuck is doing a great job; this is just to make any transition easier and quicker.
- Kelley will follow up with Chuck and Nancy on Accountant doing the depreciations.

GM

- Net Actual Sales for July \$85,425.00 July Budgeted Net Sales \$82,720.00
- July Average Daily Sales of \$2,756.00 for an increase of \$407 per day over the June Average Daily Sales of \$2,349.00
- The above shows an increase of \$735.00 per day compared to May sales figures.
- Store traffic increasing and online orders decreasing; have needed to keep some shoppers queued outside due to increase and 5 shopper maximum in-store limit.
- New members: No new members in July before new membership drive; July 28-30 we had 8 new members; so far in August 12 new members; total of 20.
- Sales for August look to be around \$3,000 per day; want to aim for \$3,500. Sales are becoming more consistent, not so much variability with highs and lows.
- Discussion of how founding members perceive the new membership structure; no one has expressed concerns.
- Accounts payable: We are in good shape. Local vendors paid within 15 days. Kehe and Black River are larger outstanding and paid 30 days.
- o Cash flow: Has been fine with receipts coming in. Would like to build more cushion.
- o Margins: About 38% margin overall, if you blend the margins. Working on increasing the turn.
- Product: Got a business Costco membership; many items at lower price than Kehe for same brands. Able
 to start putting extra merchandise on shelves. Also blending pricing and reducing some prices.
 Examples: King Arthur flour, Cabot butter, and Polar Springs seltzer. They are a wholesaler like anybody
 else. Suggest we get vinegar from them as well; lots of people are cleaning with it and pickling too.
- Comments on some recent changes: Great having fresh bread on Sundays. Appreciate signs at register encouraging payment by cash or debit. Appreciate mozzarella and basil for tomatoes now. Produce has never looked better.
- Staffing update. Lots of training over the next several weeks:
 - Hired bulk/produce manager with lots of food experience; starts Aug.31.
 - Son part-owner of LePage Farm in Barre
 - Massage & wellness experience

- Computer/ spreadsheet skills
- Great people skills
- To replace students leaving for school, 3 new NVU students coming on board; described their backgrounds
- Columinate consulting project update: Independent project is wrapped up. Report came late yesterday. James did video audit of store as the kick-off to the Peer Audit project that will help identify implementation projects and develop a peer relationships with other similarly matched co-ops in the region. Discussion of some of the report recommendations and the work with consultants.
- Q: Anything Taylor needs from the board right now? At some point doing pick-up from Costco would be helpful.

Action for Vote:

- o Q2 Budget Vote
 - Not ready for a vote this meeting.
- o **Budget Policy**
 - Last vote was not on full policy. Motion to pass full budget policy by Jack, 2nd by Kelley, all in favor.

Action for Discussion:

- o Annual Meeting: Wednesday, October 21
 - Discussion: Whether to publish a <u>printed</u> Annual Report this year. Tight time frame to get all information by August 31. Nice document, but really serves as a script for Annual Meeting. Suggestion to do it in PDF format and share digitally. People can print if they choose. We can also print a few copies for those who need it. Aim to make it available shortly before the Annual Meeting. Discussion of Elly's draft Annual Meeting agenda. Discussion of whether to do a 10% discount, as Buffalo Mountain did; suggest Taylor figure out what we can afford. Suggestion for slideshow as people arrive: Pictures of MoCo members and their families, extra points for with store as background; add photos of MoCo vendors/ growers (Carol and Nancy have already gathered.) Elly is thinking of being in the store for the Annual Meeting.
 - Consensus on Annual Report: Set a later deadline for the Annual Report, before Annual
 Meeting, if possible. Make available online and a few printed copies (20) in store. Share info in
 presentation at Annual Meeting.
 - Assignment: Elly will send a draft agenda to all board members and they will each give her at least one item of content that they would like to have included; telling the story of MoCo's past year.
- James Morrell's Consultant Report: Sent Tuesday night, see notes above. Further discussion next month.

• Other Business:

- Three month marketing grant generously given by the Tittertons
 - Three month grant of \$3000 for additional time for MJ for marketing and communications; will include some print advertising in local papers for Co-op Month.
- Incentive Package Update: All set, no change

- Neighboring Food Co-op Association's (NFCA) virtual Membership Engagement Workshop on Friday,
 September 11th 2020
- o Consumer Cooperative Management Association Virtual Conference Webinar Recordings
- Friday is Brianna's last day as she goes off to college. Please stop by and thank her, if you have time. Elly will put together a card.

Motion to move into Executive Session by Elly, 2nd by, all in favor.

Executive Session:

- o Personnel Check In
- Pay back of member loans

Next Meeting - September 23, continue in virtual format

Motion to adjourn meeting at 7:16 by Jack, 2nd by Lisa, all in favor

Action Items

- 1. Taylor to complete Q2 budget and send to Elly ASAP
- 2. Nominating Committee will complete proposal for By-law change
- 3. Elly to send get cards to store by Thursday for Board to sign
- 4. Elly will send Draft agenda around for all Board members to contribute content for Annual Report and ANnual meeting content
- 5. Elly will send webinar opportunities to Board members
- 6. Kelley will follow up with Chuck about reaching out to accountant

Respectfully submitted,

Susan Titterton, filling in for Tricia Follert, Secretary